

# 2019 Lifeworks Satisfaction Survey

Lifeworks strives to provide services that honor choice and enhance the lives of the people we serve. One of the ways we do this is by continuously seeking opportunities for improvement through distributing satisfaction surveys. Results from our surveys are reviewed, shared, and used to inform our work.

**Thank you to everyone who has provided feedback.**

## Fiscal Management Services

**89%**

say Lifeworks staff carefully listen to them.

**85%**

feel Lifeworks staff promptly respond to them.

**84%**

report satisfaction with the service they receive from Lifeworks.

**“They make a daunting task stress free. I can't underscore enough the efficient and professional service we have received. Thank you!”**

## Employment Services

**88%**

feel Lifeworks staff treat them with respect.

**84%**

like their job and/or their job search activities.

**69%**

feel Lifeworks staff have helped them learn and grow.

**“Things have been going great for me at my job. My coach is resourceful and a good listener.”**

## Day Services

**96%**

feel Lifeworks staff treat them with respect.

**88%**

say they are happy with the activities at Lifeworks.

**87%**

feel Lifeworks helps them be a part of their community.

**“Our daughter is extremely happy at Lifeworks and we see continued growth in her understanding with the programming she receives each week.”**