

#### **THANK YOU TO OUR SPONSORS**









# FREQUENTLY ASKED QUESTIONS

Below are responses to common questions regarding the Lifeworks Disability Inclusion Webinars. Should you have any additional inquiries, please do not hesitate to contact: <a href="mailto:worklifemn@lifeworks.org">worklifemn@lifeworks.org</a> | 612-695-2289.

### Q: Do I need to register for the webinar?

A: Yes, registration is needed to send you login details for the webinar. Prior to the webinar, you can register by visiting: <a href="https://bit.ly/3eeYq9H">https://bit.ly/3eeYq9H</a> and clicking on the yellow button that reads, "Register, today! >>"

#### Q: How do I access the webinar?

A: After registration is completed, you will receive a Zoom link with a passcode in your email inbox. Please note: the Zoom link will be sent 3-5 days before the webinar, as well as the day of the event. (Don't see the link in your inbox? Check your spam folder for an eventbrite email from Lifeworks Services.)

#### Q: I am unfamiliar with how to use Zoom. Can I still attend the webinar?

A: Yes! Our community partners at The Arc Minnesota have put together resources for accessing and using Zoom. You can learn more by visiting: <a href="https://bit.ly/3dzHJql">https://bit.ly/3dzHJql</a>

Lifeworks is a 501(c)(3) nonprofit and an Equal Opportunity Employer. This information can be provided in an alternate format upon request.

#### Q: Will closed captioning be available?

A: Lifeworks will do our best to ensure that our webinar is accessible. If you have a specific request, please include that information when you register for the webinar. We ask that all access requests be received no later than 2 weeks prior to the webinar.

#### Q: Will the webinar be recorded?

A: This webinar will only be available as a live session. If you are interested in having us present a Lifeworks Disability Inclusion Webinar at your organization, contact: worklifemn@lifeworks.org | 612-695-2289.

Q: It's the day of the webinar and I can't access the webinar. Who do I contact?

A: If you are experiencing technical issues the day of the webinar, please email: worklifemn@lifeworks.org

#### Q: What is the webinar hashtag?

A: We are grateful for attendees who help us spread the word about Lifeworks webinars and mission. When tagging us on social media, please use the hashtag: **#WorkLifeMN** 

## **GENERAL TIPS**

- Make sure you are connected to the internet.
- Test your volume prior to the webinar.
- Become familiar with Zoom by trying the link prior to the webinar.

## **ABOUT LIFEWORKS**

Since 1965, Lifeworks Services has been a champion for inclusion. Lifeworks was founded by families who recognized the importance of advocacy and breaking down barriers for people with disabilities.

Through services that provide choice and foster community – as well as through partnerships with over 500 businesses – Lifeworks serves more than 3,000 Minnesotans with disabilities and their families each year.

Learn more: www.lifeworks.org